

Return note: „Exchange/Return“

<< You can return your products within 30 days of purchase >>

To save expenses, time and delays for both parties, please consider the following points:

- fill out this return note complete
- pack your parcel safe and send it back to the below-mentioned address
- please put in a copy of your invoice and mark the returned position

Your contact:

Name/Givenname:

Company/Club:

Customer-number:

Invoice-number:

Account-name:

Account-number:

Bank-code:

SWIFT:

IBAN:

Information for returns:

An exchange and return is only possible within 30 days of your purchase. Please consider, that your goods must be complete and in excellent condition. We can't exchange used products. Proof your article like you do in a store. Try to use the cheapest shipping way. Please mind, that freight forward has high cost and it could be maybe not returned to you. No personally customised items will be accepted within the terms of this 'returns & exchange policy'.

Please tell us the reason of sending back your goods.

Comment:

Wrong delivered goods (please tell us the correct article below the comment)

Exchange in a different size (please tell us your new size below the comment)

Exchange in a different colour (please tell us your new colour below the comment)

Others (please tell us your reason below the comment)

Broken spare part (please tell us your reason below the comment)

Please send your exchange-goods to the following address:

Captain-Lax.com
GE Sport-Trade GmbH
Schelmsrasen 32
97421 Schweinfurt